#### <u> ANNEX – 1</u>

#### BID NO. : DHS/L/WW/172/21 DATE OF ISSUE : $31^{ST}$ AUGUST 2021 CLOSING DATE & TIME : $11^{TH}$ OCOTBER 2021 AT 09.00 HOURS SRI LANKA TIME

#### **Special Conditions for tendering :**

- 1. Offers should be accompanied with the valid registration certificate issued by the Cosmetic Devices and Drugs Authority in Sri Lanka
- 2. Offered item should bear both our SR number and the Item number.
- 3. However at the bid opening only the item numbers will be read out. Therefore price quoted should be shown against each item number.
- 4. Foreign offers should be on C & F (CPT/CFR) Colombo basis. FOB offers are not acceptable. If offers are received on Import & Supply basis from local suppliers, those offers should be in LKR. All local suppliers/manufacturers should quote in LKR for the total delivery price to MSD stores.
- 5. Fax/E-mail offers directly sent to State Pharmaceuticals Corporation are not acceptable. Tenderers are requested to draw their attention to the clause "Submission of Bids" of the bid document in this regard.
- 6. If awarded supplier is unable to adhere the delivery schedule due to no fault of the SPC/Ministry would result in the supplier being surcharge 0.5% of total bid amount per day from the due delivery date.
- 7. If the shipment is being effected on FCL basis both FOB and Freight charges should be quoted separately against each item in addition to quoted C&F price
- 8. The volume of the total quantity of each item should be given in cubic meters (m<sup>3</sup>)
- 9. Representative samples in respect of items offered should be submitted to reach SPC on or before the <u>closing time</u> on the closing date of bid and acknowledgement receipt to be obtained from Administration Department of SPC.
- 10. The original payment receipt should be annexed to the offer. Offers without same are liable rejected.
- 11. We reserve the right to reject offers which do not comply above.

#### GENERAL CONDITIONS OF SUPPLY FOR SPC ORDERS óApplicable for Laboratory Items

#### General (Product & Consignments)

- 1. The consignments supplied in respect of an order concerned, shall exactly match with the reference sample submitted and the product information (item descriptions, shelf life/warranty where applicable, manufacturerøs name, country of manufacture, country of origin, etc.) provided in the bid document by the supplier, which has been accepted by the procurement committee, and included in the Indent / Purchase Order (PO), issued by SPC.
- **2.** All items shall be supplied, sourcing from the manufacturer and country of manufacturer, stated in the Purchase Order (PO)/Indent of SPC and wherever applicable shall have a valid product registration from NMRA.
- **3.** Maintaining the validity of the product registration during the period of supply(delivery schedule), obtaining import license / manufacture licensing at NMRA, is a pre-requisite for the supply of laboratory items. Hence all suppliers shall produce relevant valid registration certificates/licenses, when REQUESTED by MSD/SPC.

When the validity of the product/manufacturing licenses and registrations of NMRA (eg; manufacturing license, product registration and GMP certificates), of local manufacturers / local

suppliers, lapses during the year or during the period of supply (delivery schedule), it shall be extended / renewed by the supplier. A certified copies of afore mentioned valid certificates shall be submitted to MSD by the supplier when deliveries are made.

- 4. The number of batches per consignment shall be minimal. Batch quantity shall be an equal multiple of the quantity of the consignment and the proportionate size of the batch quantity shall be not less than 15% of the quantity in the consignment.
- 5. The specifications of the product offered in the bid, by the supplier shall match with the tender specifications for the item and any form of alternate offers will not be entertained unless otherwise mentioned in this document.

#### Shelf life & Warrantees

6. Freshly manufactured stocks of the product shall be supplied; thereby the residual Shelf Life (shelf life remaining at the time of delivery of goods in Sri Lanka/MSD stores in case of local supplies) of the product, shall be 85% of the shelf life requested (specified in order/Indent/PO).

In respect of the items with requested shelf life equal or more than 36 months, any deficit between the residual shelf life and requested shelf, shall not be more than 04 months.

In the violation of the above tender condition, SPC/MSD reserves the right to accept a reduced quantity, that is usable (as per the consumption rate) up to three months before the expiry of same and will subject to application of an administrative charges

#### **Standards & Quality**

- 7. <u>Standards</u>: In addition to Pharmacopoeial Standards that are indicated in the item specifications, other Pharmacopoeial Standards that are registered at National Medicines Regulatory Authority in Sri Lanka are also acceptable when no bidders have quoted for the standard specified in the item specification.
- 8. Any product deficient of its sub components/ accessories, not at the specified quality standards or all its components not unitized appropriately in packaging (as a set), shall be rejected.
- 9. Withdrawal from use of items due to quality failure found as manufacturers/suppliers/suppliers fault:
  - (a). In case of batch withdrawal, **value of entire batch quantity supplied** shall be recovered from the supplier.
  - (b).In case of product withdrawal, value of entire product quantity supplied shall be recovered from the supplier.
  - (c). In the event of either a) or b) above, supplier shall be surcharged the total **cost involved for MSD**, of the quality failed supplies with 25% administrative charge of the same.
- **10.** The storage conditions and the packing requirements of the product shall conform to the information given by the manufacturer and accepted by NMRA for the product registration

The bidder must provide with the bid, a declaration to certify the NMRA accepted product details such as; storage conditions, pack details/contents/sizes and standard batch quantity/size of the product.

11. Immediately after delivery at MSD, the consignments shall be subjected to testing appropriately drawn, one random batch sample (Post-delivery sample) of the consignment at a government/semi-government/accredited laboratory. If the sample is found to be substandard, random batch samples

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will be tested from all the batches/lots in the consignment, and entire expenses on such tests, like value of samples, transport, sampling & testing charges, etc, will be recovered from the supplier.

12. Consignments supplied to MSD violating the storage conditions indicated on product labels and/or product information leaflet (as accepted for product registration at NMRA), shall be considered as quality affected consignments and quality assurance of such consignments shall be carried out by post-delivery testing at government / semi government laboratory in Sri Lanka or at an accredited laboratory (foreign/local). All the expenses on such an event, including storage cost shall be borne by the supplier. If found to be quality affected the consignment will be treated as quality failed (as clause No.09.

#### Pack size, Labeling & Packaging

- **13.** Offers for pack sizes at a lower level(smaller quantity per pack) than the pack size specified in the item description/specification and MSD order List, are also acceptable, but higher level (larger quantity per pack) pack sizes will not be entertained unless otherwise offered with the original bid and accepted by the procurement committee, with the concurrence of MSD.
- 14. Each item shall bear the item Description, SR No, Batch No/Lot no., Reference/Catalogue no. (not for pharmaceuticals) Date of Manufacture, Date of Expiry and õSTATE LOGOö of Government of Sri Lanka. Product information leaflet (PIL) to be included with each pack.

It is essential to include and exactly match the dates of Expiry & date of Manufacture (in any form as õYear & Monthö or õNo Exp.ö), in the innermost pack and suppliers invoice.

**15.** Description of the Item, SR No, Date of Manufacture, Date of Expiry, Batch No, Name and address of manufacturer and õSTATE LOGOö of Sri Lanka Government shall be clearly marked on the outer covering of the individual/innermost pack containing the minimum unit of measure.

The format of the Date of Manufacturer, Date of Expiry should be declared in the offer and it shall consist at least the YEAR & MONTH.

- 16. All outer most cartons (shipping packages) shall bear the MSD Purchase Order No, SPC Indent No., SR No, Batch No, and Date of Expiry in size 1.5cm letters / figures in prominently visible manner. This may be printed, stenciled or label properly affixed.
- 17. Batch Number of the product shall be separately Barcoded (in Code 128 or 2D formats) and Barcode shall be printed on the labels at all levels of packing as described below, conforming to the industry standards in Barcode printing and pasting.Format shall be according to Code 128 or 2D standards.Maximum barcode size shall be 5.0cm (length) x 2.5cm (width).

18. In case of receiving goods under inappropriate packaging conditions(not in good order), was to be sorted out by MSD to select the items in good order by 100% checking/handling of the consignment, all expenses incurred to MSD in such an event (including demurrage charges, cold stores charges, labor charges etc. or any other charges incurred until goods are ready for acceptance), have to be paid

to MSD by the local supplier, before attending to checking the consignment 100%, by MSD.

In respect of SPC imported supplies, if the local agent does not follow suit as above, such extra expenses incurred to MSD shall be recovered from the supplier by SPC and refund to MSD.

## **Storage Conditions & Temperature**

- 19. If the storage temperature & conditions are not specified in the item specification, NMRA accepted product storage conditions, shall conform to Sri Lankan ambient storage conditions in the ranges of  $30^{\circ}$ c +/-  $2^{\circ}$ c temperature and 75% +/-5% relative humidity. The product storage conditions shall be clearly indicated at all levels of labels/packages/boxes.
- **20.** In respect of the products requiring controlled temperature storage (Eg.  $< 25^{\circ}$ c,  $2-25^{\circ}$ c,  $15-20^{\circ}$ c/ $30^{\circ}$ c,  $2-8^{\circ}$ c etc.), supplier shall provide MSD with latest product stability study reports with the invoice of the consignment.(report shall include studies; at  $30^{\circ}$ c +/-  $2^{\circ}$ c & 75% +/- 5% RH for **AC stored** items and at  $25^{\circ}$ c +/-  $2^{\circ}$ c & 60% +/- 5% RH for **Cold stored** items. It shall be a true copy of the latest report submitted to NMRA or a report issued within last 05 years). (refer clause No.11)

#### **Delivery Requirements**

**21.** All items shall be supplied as per the latest/final delivery schedule, communicated to the supplier, as an amended Indent/PO delivery schedule (if not amended, original schedule in the Indent/PO will apply) mutually agreed between MSD& SPC, at the time of establishing the payment terms (L/C, DP, TT, etc). Any deviation from this agreed delivery schedule shall be treated as a defaulted delivery.

Contravening the above directions, if the delivery schedule is violated by the supplier for no fault of MSD/SPC/MOH and in the event MSD decides to accept any such consignment in full or part thereof, that is delivered after the due delivery date, Condition No. 23 on delayed deliveries, shall be applied.

- 22. All consignments shall be delivered at Medical Supplies Division or an alternate receiving point as directed. However sending consignments to reach Sri Lanka from 15<sup>th</sup> December to 10th January shall be avoided, unless otherwise prior approval has been granted by MSD for such deliveries.
- **23.** Defaulted consignments with respect to delivery schedule shall only be considered for acceptance, subject to a penalty imposed for the delay due to suppliers fault, allowing a grace period up to two weeks. Consignments delivered after that grace period shall be considered for acceptance subject to a penalty to the supplier as described below ;

(a). A penalty of 0.5% per day of the consignment value, calculated commencing from the 15th day up to 60th day delay from the due delivery date, as per the indent/PO or itsølatest amended delivery schedules.

(b). When the delay exceeds 60days purchase order will be considered as automatically cancelled, on defaulted performance. In such a situation, MSD reserve the right to recover liquidated damages or to revoke the cancellation (eg. if payments have been released prior to such a cancellation), and accept the consignment subject to a 25% admin charge.

**24.** (i). If any local purchases were to be made by MSD/SPC to ensure continuity of supply (due to noncompliance of Indent/PO/itsø amended; delivery schedule); in the ensuing period inclusive of the grace period for delivery from due delivery date, extra expenditure incurred on such local purchases, over the landed cost of relevant SPC main order, shall be recovered from the supplier.

(ii). If a delivery defaulted (violating delivery schedule in the indent/PO) SPC supplier/his local agent, who participate in an urgent local purchase tender of SPC or MSD for the same item, quoting the same product or any similar product, is bound to supply the local purchase order at the landed cost of the defaulted SPC main order. In violations of the same, the cost difference will be set off from the payments to the supplier of the corresponding SPC main order.

**25.** In respect of local manufacturers/ local suppliers, all deliveries shall be made only on week days excluding public holidays, also allowing adequate time to enable the completion of the receiving process at MSD stores before 3.30 p.m. In the event of failure to meet this deadline due to supplierøs fault (eg. In delivery; time, product, document, etc.) goods shall be accepted on the following working

day, such date shall be counted for working out penalties as per No. 23 (regarding defaulted consignment) of the conditions of supply.

As an alternative, supplier can request MSD to take over the consignment on the same day, subject to settling all adl. expenses (i.e. staff OT, forklift charge, etc.) of MSD, by the supplier.

- **26.** The extension of L/Cøs overstepping delivery schedules in the Indent/PO/itsøamendments, shall not in any way affect the recovery of late delivery charges, as per Condition No. 23 (regarding defaulted consignments) and any other direct or indirect additional costs/liquidated damages, relating/consequent to extension of L/C.
- **27.** When adequate storage space is not available at MSD, to accept a delivery defaulted consignment (deviating from the delivery schedule in the Indent/PO/itsøamendments) under the condition No. 23, any additional expenses caused to MSD or SPC in arranging temporary external storage and other expenses (eg. demurrage, detention, container storage, re-handling cum transport, etc.) shall be borne by the supplier.

#### **Documents & Information**

- **28.** MSD Order No, Item Description, SR No, Batch No., Date of Manufacture, Date of Expiry and product Storage Condition, shall be indicated in all Supply Invoices and detailed Packing Lists.
- **29.** One of the tender samples of the selected bid shall be forwarded to MSD, for using as a reference sample (can make it; a part of the last consignment or a returnable to supplier) for checking the conformity of the consignments received under the indent/PO

The images of the; specimen labels, minimum pack and outer most box/shipper carton, that satisfies the above mentioned labeling conditions, shall also be provided within 14 days of releasing the indent by SPC. Reference sample to be sent by Procurement Entity to MSD

- **30.** The supplier shall submit all shipping documents to (Including Bills of Lading / Draft Air Way Bills etc.) SPC Imports department and MSD by e-mail(follow instructions in website <u>www.msd.gov.lk</u>), at least 03 days before the Expected Time of Arrival (ETA) of sea freighted consignments & 02 days before the ETA of Air freighted consignments.
- **31.** After releasing the Indent/PO or establishing L/C, the latest logistical position of manufacturing & supply on the Indent/PO, shall be updated biweekly through e-mails to SPC with a copy to MSD<sup>6</sup> by the supplier.( follow instructions in the website <u>www.msd.gov.lk</u>)

If it is not complied or the information so provided are found to be incomplete/false, the grace period (for supply delays) mentioned in the clause 23 will not be applicable.

#### **Common conditions**

**32.** In addition to the general conditions of supply given herein, any other relevant conditions as per the tender document issued by SPC, are also applicable.

**Abbreviations :***NMRA* ; National Medicines Regulatory Authority/Sri Lanka, **SPC** ; State Pharmaceuticals Corporation, *MSD*; Medical Supplies Division,/Ministry of Health-Sri Lanka.

#### **Special Conditions**

33. Items to be delivered at Glassware Stores, Medical Supplies Division, Colombo 10

All tenderers should furnish an unconditional Bid Bond encashable on demand to the value mentioned in the item list. Bid Bond should be submitted with valid up to 09.05.2022 together with the tender

Sufficient quantity of samples should be forwarded for evaluation.

# BID NO: DHS/L/WW/172/21 CLOSING ON : 11.10.2021 at 9.00 a.m.

#### ORDER LIST NUMBER: 2021/SPC/N/R/D/00077

ITEM NO	SR NO	ITEM	QUANTITY Nos.	DELIVERY	Bid Bond value
4	50400302	Blood collecting tube for Glucose with leak proof grey or orange lid: borosilicate glass 3.3 autoclavable size 12x75mm, thickness of wall 1.0mm clear with uniform thickness and vibration resistant.Securely packed in labelled boxes.	1,600,000	400,000–Immediately 400,000- 3 months after 1 <sup>st</sup> lot 400,000- 4 months after 2 <sup>nd</sup> lot 400,000- 3 months after 3 <sup>rd</sup> lot	608,000.00
8	50401101	Test tube thermal and chemical resistant borosilicate 3.3, clear with uniform thickness, rimless, securely packed in labeled boxes,	700,000	350,000– Immediately 350,000- 5 months after 1 <sup>st</sup> lot	N/A

			7		
		size 12x75 mm (thickness of wall 1.0 mm)			
9	50401401	Test tube thermal and chemical resistant borosilicate 3.3 clear with uniform thickness, rimless, securely packed in labeled boxes, size 16x100 mm (thickness of wall 1.2 mm)	1,000	1,000– Immediately	N/A
10	50401601	Test tube thermal and chemical resistant borosilicate 3.3,clear with uniform thickness, rimless, securely packed in labeled boxes, size 16x150 mm (thickness of wall 1.2mm)	7,500	3,750– Immediately 3,750- 5 months after 1 <sup>st</sup> lot	N/A
11	50432601	Stoppered glass test tube, 20ml	1,600	1,600– Immediately	N/A
12	50400207	Blood collecting tube with leak proof red lid: borosilicate glass 3.3 autoclavable size 12x75mm,thickness of wall 1.0mm clear with uniform thickness and vibration resistant.Securely packed in labelled boxes (sample : size 2-2.5ml)	874,000	437,000– Immediately 437,000- 5 months after 1 <sup>st</sup> lot	192,280.00
13	50000301	Microscope cover slip circular, Borosilicate glass, high hydrolytic resistance,chemically clean, Thickness No 1 ( 0.13mm - 0.16mm) packed in hermatically sealed boxes, diameter 18 - 22 mm	80,000	40,000– Immediately 40,000- 5 months after 1 <sup>st</sup> lot	N/A

The offer should be valid till 180 days from closing of bid. (09.04.2022)

#### Amendment to the Bid Document

Page 9 condition No 19.b

#### **Contract:**

The successful supplier should agree to enter into a contract/Agreement is applicable normally for awards which are over LKR 500,000.00 instead of 10.0 Million.

The registrar of public contracts should be amended as awards over Sri Lanka Rupees (LKR) Five Million instead of LKR Ten Million should be registered with the registrar of public contracts by the successful tenderer or his local agent.

# Bidding Document Fee- As per the guideline 6.1.1 (a) of the Government Procurement Guidelines 2006.

A non refundable fee of Rs. 12,500.00 + taxes should be paid in cash to SPC for each set of Tender

Documents

# Amendments of Bidding Document for Procurement of Surgical/Lab items

#### (1) Clause 8

- (a) Bid Bonds to be submitted for each item (SR Number) when estimated value of each item exceeds LKR 01 Million.
- (b) Value and validity applicable for the submission of Bid Bond for each item should be as indicated therein.

#### 08.2 The Bid Bond should be valid for at least 30 days beyond the validity of the Bid.

(c) To be deleted.

#### (2) Clause 12

#### Amend as **REIMBURSEMENT**

12.1 Corporation reserves the right to call for reimbursement in the event of short packing, loss/damage or deterioration of goods supplied within the shelf-life, also for packs which cannot be identified due to labels falling off or items with incorrect labeling.

#### (3) Clause 16.6

Any request for a price increment due to LKR depreciating against foreign currency will not be accepted and such bid will be rejected at the preliminary stage of bid evaluation.

#### (4) Clause 19

19.1

(b) A Certified copy of NMRA Registration Certificate certified by Attorney-at-Law, Commissioner of Oaths of Justice of Peace should be submitted along with the bid

#### (5) Clause 28.0

Evaluation will be done as per Bid Form (Annex – II B) and Bid Evaluation Summary Sheet. (Annex – II C, to be submitted along with the Bid and a soft copy as per instruction given in <u>www.spc.lk</u> Web Site)

(6) 2<sup>nd</sup> column of Annex II B amend as "FULL DESCRIPTION OF ITEM OFFERED THE STANDARD & STORAGE CONDITION"

(7) Annex – 1 to be amend as follows.

## SPECIMEN OF ANNEX – 1

ANNEX – 1

# BID NO/ BID REFERENCE : (TENDER NO)

:

## DATE OF ISSUE

## CLOSING DATE & TIME : (SRI LANKAN TIME)

## ORDER LIST NO :

SR No	Item Description/ Specifications	Quantity	Delivery Schedule

Bid validity period : Bid should be valid till ...... (date)

## MSD CONDITIONS OF SUPPLY

1.

2.

Abbreviations : SPC ; State Pharmaceuticals Corporation, MSD; Medical Supplies Division

#### 28.1

v) The Corporation shall list out the bids which are conformed to the technical specifications as most responsive substantially responsive bids irrespective of prices they have offered as the lowest, second lowest, third lowest etc. to use in case of the lowest evaluated responsive bidder refuses to supply during the specified time frame. Please note that price quoted should be 10% range of the lowest bid. Instead of awarding 100% of quantities of respective items to be procured, the supply of quantities can be distributed among responsive bidders on a predetermined schedule Such as..

Name	of	the	Bidder/	Rank	as	per	the	Price	Percentage	of	Supply	of
Supplier				quoted				quantities				
The lowest				1			60%					
2 <sup>nd</sup> Lowest					2				30%			
3 <sup>rd</sup> Lowest				3			10%					

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Annex VI

#### SPECIMEN OF CONTRACT FORM (IB)

#### STATE PHARMACEUTICALS CORPORATION OF SRI LANKA

(Established under the State Industrial Corporation Act, No. 49 of 1957)

"Mehewara Piyasa", 16<sup>th</sup> Floor, No. 41, Kirula Road, Colombo 5, Sri Lanka. Tel : 00 94 11 2335008/ Fax : 00 94 11 2582495 E-Mail: <u>dgmsurgical@spc.lk</u>

#### DEMOCRATIC SOCIALISTREPUBLIC OF SRI LANKA AGREEMENT

Date :

This **AGREEMENT** made and entered into between the State Pharmaceuticals Corporation of Sri Lanka, a Corporation established under the State Industrial Corporation Act. No. 49 of 1957 and having its Head Office at 75, Sir Baron Jayatillaka Mawatha, Colombo 01, Sri Lanka (hereinafter called the %PC+ which term or expression shall mean and include the said State Pharmaceuticals Corporation and its successors and permitted assigns) of the **FIRST PART** 

#### AND

SPC Ref. No

Bid Ref

 $\mathsf{M}\!/\!\mathrm{s}\,\tilde{\mathrm{o}}\,$ 

...business under the time, style and firm of a company duly registered and carrying business (hereinafter called % be supplier+ and which term or expression shall mean and include the said and its/their/its heirs executors administrator and permitted assign/successors in business or permitted assigns) of the SECOND PART.

#### AND

Whereas the State Pharmaceuticals Corporation has accepted the bid of M/s 0 0 0 0 0

õõõõõõõõõõõõõõõõõõõõõõõõõõõõõõõõ will act as local agent of the supplier for all matters arising out of supplies here of.

#### NOW IT IS HEREBY AGREED AS FOLLOWS:

- 1. The following documents:
  - (a) Conditions of Contract marked . Annex 1
  - (b) Bid Documents marked . Annex 2
  - (c) Copy of Indent marked . Annex 3

(hereinafter called % be Contract Documents+) showing and describing the nature and scope of the agreement duly signed by three parties shall be deemed to form and be read and construed as part and partial of this agreement.

2. In consideration of the payment to be made by SPC to the supplier the contract sum hereinafter mentioned the supplier hereby covenants with SPC to supply and deliver the goods in conformity in all respects with the provisions of this contract, and the local agent will be responsible for all the matters regarding the supplies which do not confirm to required standard..

The supplier shall be paid for such supply and delivery of the goods according to the Indent marked and in the manner and at the times hereinafter specified.

This contract as herein before defined constitutes the entire agreement between SPC, the supplier and the local agent may only be modified or repealed by formal agreement in writing duly executed by the parties or their authorized representatives.

In witness whereof the State Pharmaceuticals Corporation has caused its Common Seal to be affixed and  $\tilde{0} \ \tilde{0} \ \tilde{0$ 

The Common Seal of M/s (supplier)õõõõõõõõõõõõõõõõõõõõõõõ ... herein.

# 1. í í í í í í í í í í í í í í .

President/Managing Director/C.E.O.

# 2. í í í í í í í í í í í í í í ..

Director

## CONDITIONS OF CONTRACT

#### 3. FREE REPLACEMENT /REIMBURSEMENT

- 3.1 SPC reserves the right to call for Free Replacement/Reimbursement in the event of
  - 3.1.1 Short packing
  - 3.1.2 Loss/damage or deterioration of goods supplied (within shelf-life if applicable)
  - 3.1.3 Packs which cannot be identified due to labels falling off.
  - 3.1.4 Goods supplied fails to perform or meet requirements of the specification/or quality standards to the satisfaction of Medical Supplies Division of Sri Lanka/ State Pharmaceuticals Corporation of Sri Lanka.
- 3.2 In the event of a quality problem, Batch samples would be tested by SPC its authorized personnel at the NMQAL or SPC Quality Assurance Laboratory or any other Quality Assurance Laboratory nominated by SPC or it fitness for use will be determined by and expert Committee appointed by the relevant authority.

#### 3.3 Withdrawal from use of Item due to quality failure.

- a) In case of batch withdrawal due to quality failure, the supplier/ manufacturer shall reimburse the value of entire batch quantity supplied.
- b) In case of product withdrawal due to quality failure, the supplier/ manufacturer shall reimburse the value of entire product quantity supplied.
- c) In the event of either a) or b) above the supplier/ manufacturer shall be surcharged additional 25% of the total value concerned as administrative cost.

Samples from the available batches will be retained by SPC and the balance will be destroyed by SPC in the presence of the Local Agent and a certificate of destruction issued by SPC.

The supplier and the Local Agent agreed to reimburse the SPC the landed cost and an additional 25% surcharge of the total quantity supplied.

#### 20. FORCE MAJEURE

20.1 The supplier shall not be liable for any delay or failure in making delivery of the supplies if it was due to any event which interfered with performance and was beyond the control of the supplier. However, at every time the supplier faces a situation disturbing the due performance of the obligations under this contract due to conditions beyond his/ its control

he/it should write to SPC and get its approval. Approval/disapproval will be notified within 7 working days of receipt of same in writing. Parties however shall endeavours to remove any obstacles to performance (when possible) and co-operate to remove the harmful effects as far as practicable.

#### 21 . NOTICE

21.1 All notices given in respect of this contract shall be deemed to be sufficiently given if sent by registered post addressed to the parties at the respective addresses at the beginning hereof written.

Authorized signatory

Authorized signatory

Witnesses

Signature

Name, Address and ID No

1.....

.....

2.....